

BANANAS HANDOUT

How To Use 911

To be used with the attached 911 Emergency Phone Number Sticker
(English-Spanish Version)

BANANAS has developed a sticker and emergency information to assist babysitters and family child care providers whose first language is not English.

This Sticker is for

- babysitters who are taking care of children in the parents' home (on a regular or periodic basis)
- family child care providers who are taking care of groups of children in their own homes

How to Fill in the Blank Spaces on the Sticker:

Line 1: To call for help ... **Dial 911**

- for an ambulance
- for the police
- for the fire department

DO NOT HANG UP even if you don't speak much English:

Your telephone number and address will automatically be displayed on a viewing screen in the emergency response office. If you stay on the line, it will give the computer and the operator more time to trace and verify your phone number and address.

Line 2: Write down the "English way" of saying the name of your language.

If your first language is not English, you must be able to tell the operator what language you speak. Practice the "English way" of saying "SPA-NISH." If you can identify your language, in the East Bay your call will automatically be transferred to a central translation office which is open 24 hours a day. Staff there speak Cantonese, Spanish and Vietnamese.

Lines 3, 4 and 5: Fill in the phone number, address and cross street nearest to where you are calling. Since every minute counts, this written information will help you remember all the important facts. Even the calmest person may become confused in an emergency.

Line 6: Fill in the phone number of the backup person who can help supervise other children, or who can call parents for you. You should call this person immediately after you call 911. For more information, refer to our Handout "*Preparing for an Emergency – Information for In-Home Caregivers.*"

If you are a babysitter working in a parent's home, write a phone number where the parent can be reached in Line 6. Also write down the number of a family friend or relative in case the parent cannot be reached.

Now You can Peel off the Back of the Sticker and Place it Near the Telephone!

Remember ... it is always better to call for help than to rush off to the hospital with a seriously ill or injured child. While you wait for help to arrive, start first aid, CPR or other measures advised by the 911 operator. Your actions could make a difference.

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